STREE IN DEPICY AND		a Forgotten Password ou do not know your current password and want to change it.)
Prosper ISD Portal		<ul> <li>Please note this feature will only work if you have set up your Challenge Questions.</li> <li>1. Go to the PISD portal at <u>http://portal.prosper-isd.net</u></li> <li>2. Click Need Help?</li> </ul>
Image: Prosper ISD Portal         Help Links       Back         Forgot My Username         Forgot My Password		3. Click Forgot My Password.
Enter Enter	Step 2 of 4         Answer your challenge questions         at city were you born? •         your answer         It city or town did you meet your significant other? *         your answer         It city or town did you meet your significant other? *         your answer         It city or town did you meet your significant other? *         your answer         It city or town did you meet your significant other? *         your answer	<ol> <li>Enter your Username and click on NEXT.</li> <li>Answer your Challenge questions.</li> </ol>
RAPIDIDENTITY         Step 3 of 4         Fill out the following fields to change your password, failure to change your password on this screen may result in the disabiling of your account.         Password must be at least 8 characters long and contain at least 3 out of the 4 of the following passowind requirements: Lower case, Upper Case, Numbers, Special Characters. The password cannot be one of the last 3 used password.         New Password       Image: Special Characters and the set of the following passowing cannot be one of the last 3 used password.         New Password       Image: Special Characters and the set of the	RAPIDIDENTITY	<ol> <li>Enter your <b>new</b> password.</li> <li>Once the password has changed, you may close the browser window.</li> </ol>
Next Powered by idently Automation Powered by in	Step 4 of 4 Password change complete. You may now close this window. tentity Automation	e at 14101 or <u>https://prosper.sherpadesk.com/home/</u> .