



Set Up Challenge Questions

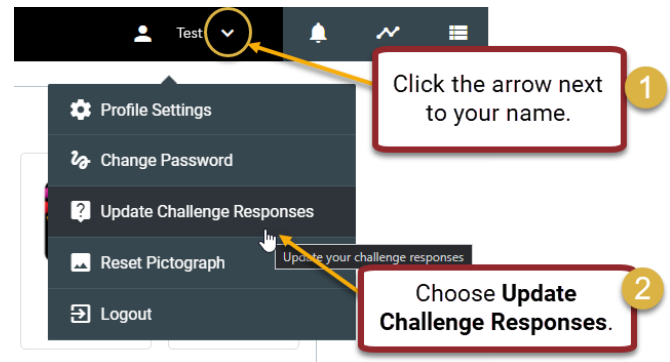
(Allows you to reset your password if you forget)

Log in to the Portal

- Go to the Prosper ISD Portal.
- Log in with your username and password.

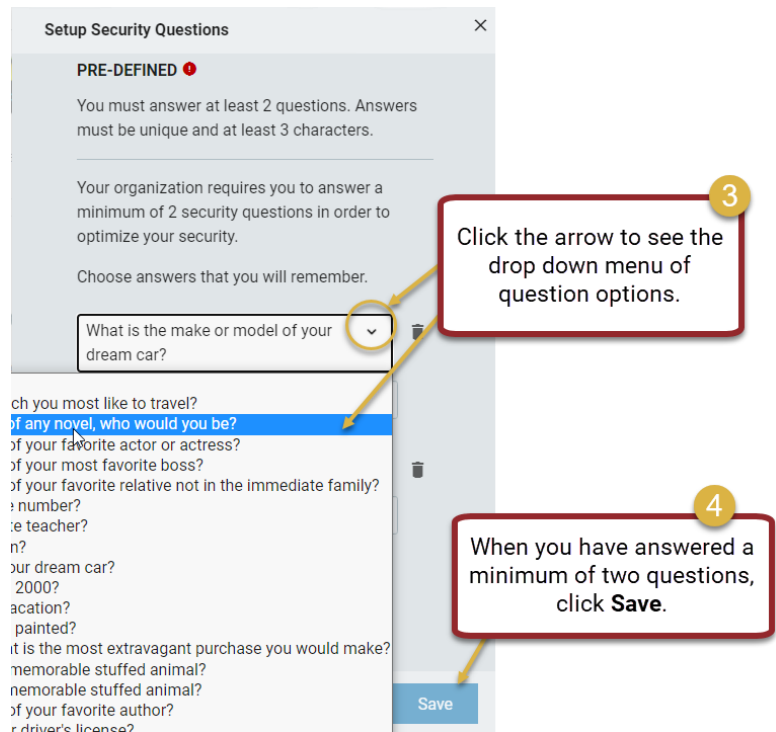
Update Challenge Responses

- Click the down arrow in the toolbar in the top right of the window.
- Select **Update Challenge Responses**.



Set Up Security Questions

- Click the down arrow and select the question of your choice.
- Type in your answer.
- Repeat with the second question.
- Click **Save**.



Now you can reset your password if you ever forget it 😊

Contact the Helpdesk if you need further assistance.

Submit a Ticket:



<https://prosper.sherpadesk.com/portal/>