



Lost or Damaged Chromebooks

As stated in the Student Chromebook Equipment Checkout form, “equipment that is used inappropriately, lost, damaged, or simply neglected may result in disciplinary consequences and fees consistent with the damage”.

These fees can easily be handled through [MySchoolBucks](#).

If equipment is lost –

- The parent/guardian can go to [MySchoolBucks](#), select the appropriate Technology item(s), pay, send the receipt to their child so the child can show it to the campus technician.
- The campus technician can then provide a replacement.

If equipment is otherwise damaged –

- Final determination of applicable fees will be made by the Technology Department, so be sure to report any damage to your school technician or via email (TechnologyHomeHelp@prosperisd.net) so you can be made aware of the determined charges.
- Once a determination of necessary repairs is made, the parent/guardian can go to [MySchoolBucks](#), select the appropriate Technology item(s), pay, send the receipt to their child so the child can show it to the campus technician.
- The campus technician can then complete the necessary repairs.

Direct Links to Technology Items

- [Full Device Replacement](#): \$250.00
- [Parts Replacement](#): Determined by Technology Department after damage has been evaluated; up to \$100
- [Power Adapter/Charger](#): \$20.00
- [Screen Replacement](#): Determined by Technology Department after damage has been evaluated; up to \$80 depending on the model

Additional Information

Tips for Preventing Damage

- [Cleaning a Chromebook \(video\)](#)
- [Taking Care of a Chromebook](#)

[PISD Student Responsible Use Policy](#)