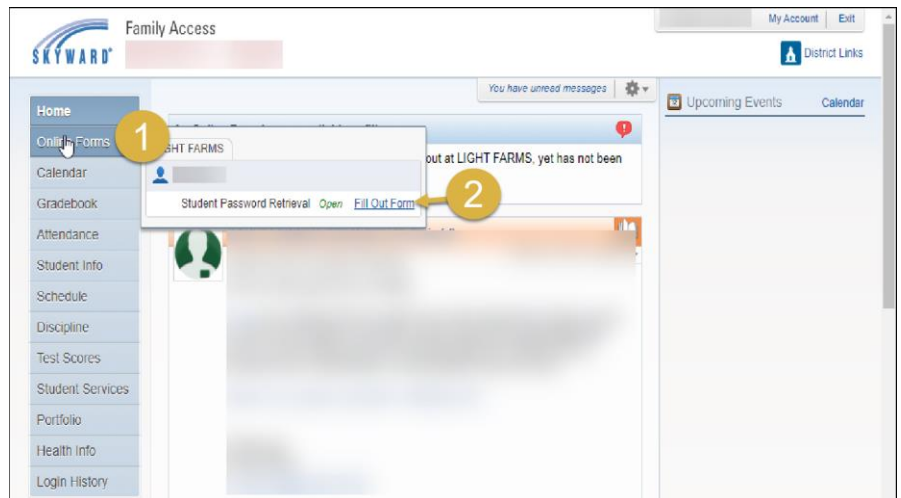




# Retrieving Student Login Information

## Skyward Family Access

- Login to [Skyward Family Access](#) with your Parent/Guardian login information
  - If login assistance is needed, click the **Forgot Your Login/Password?** link located under the Sign In button; If further parental login assistance is needed, please contact your student's campus registrar
  - The form is only available when logged in as Family 1, Guardian 1 (student's primary guardian)
  - The form must be accessed via a web browser; if you use the Skyward app, you'll need to switch to desktop view
- Click **Online Forms** in the left-hand navigation menu
- Click **Fill Out Form** for Student Password Retrieval
  - If you do not see **Fill Out Form**, look for **View**; Click **View**
- On the right of the screen, check the date under **Student Password Retrieval**



## If the date is from a previous school year or you suspect that you do not have an updated password-

- On the following screen, click **Mark as not completed and make changes**

Student Password Retrieval

SVEN (PROSPER HS)

Print Mark as not completed and make changes

The date says 08/02/21

Step 2. Complete Student Password Retrieval (Required)

By completing Student Password Retrieval, you are confirming that the Steps below have been finished. Are you sure you want to complete Student Password Retrieval for SVEN ?

Review Student Password Retrieval Steps

Step 1) Student Password Retrieval Completed 08/02/2021 10:26am

Guardian Name: TEST MCTESTERSON Guardian Address: 1407 GRAYMALKIN LANE SALEM CENTER, NY 10560

Click Mark as not completed and make changes

- Click **Submit Student Password Retrieval**

Family Access Student Password Retrieval - Google Chrome

skyward.iscorp.com/scripts/wsisia.dll/WService=wsheduprosper/sfonlinereg001.w

Family Access SVEN MCTESTERSON

TEST MCTESTERSON My Account Report History Exit

District Links

Student Password Retrieval

SVEN (PROSPER HS)

Print

Step 2. Complete Student Password Retrieval (Required)

By completing Student Password Retrieval, you are confirming that the Steps below have been finished. Are you sure you want to complete Student Password Retrieval for SVEN ?

Review Student Password Retrieval Steps

Step 1) Student Password Retrieval Completed 08/02/2022 10:26am

Guardian Name: TEST MCTESTERSON Guardian Address: 1407 GRAYMALKIN LANE SALEM CENTER, NY 10560

Submit Student Password Retrieval

Click Submit Student Password Retrieval

- When you see this message, click **Go back to review completed steps**

SVEN (PROSPER HS)

Student Password Retrieval was successfully completed and submitted to the district for SVEN on Wed Aug 3, 2022 11:31am by TEST MCTESTERSON.

Go back to review completed steps

Mark Student Password Retrieval as not completed and make changes

Click Go back to review completed steps

- Click **Previous Step**
- Go to the [New Password Information](#) section of this document and continue following the directions

Family Access Student Password Retrieval - Google Chrome

skyward.iscorp.com/scripts/wsisia.dll/WService=wsheduprosper/sfonlinereg001.w

Family Access SVEN MCTESTERSON

TEST MCTESTERSON My Account Report History Exit

District Links

Student Password Retrieval

SVEN (PROSPER HS)

Print

Step 2. Complete Student Password Retrieval (Required)

By completing Student Password Retrieval, you are confirming that the Steps below have been finished. Are you sure you want to complete Student Password Retrieval for SVEN ?

Review Student Password Retrieval Steps

Step 1) Student Password Retrieval Completed 08/02/2022 10:26am

Guardian Name: TEST MCTESTERSON Guardian Address: 1407 GRAYMALKIN LANE SALEM CENTER, NY 10560

Submit Student Password Retrieval

Previous Step Next Step

Click Previous Step

## If the date is from this school year -

- Click **Previous Step**
- Go to the [New Password Information](#) section of this document and continue following the directions

Family Access Student Password Retrieval - Google Chrome

skyward.iscorp.com/scripts/wsisia.dll/WService=wsheduprosper/sfonlinereg001.w

Family Access SVEN MCTESTERSON

TEST MCTESTERSON My Account Report History Exit

District Links

Student Password Retrieval

SVEN (PROSPER HS)

Print

Step 2. Complete Student Password Retrieval (Required)

By completing Student Password Retrieval, you are confirming that the Steps below have been finished. Are you sure you want to complete Student Password Retrieval for SVEN ?

Review Student Password Retrieval Steps

Step 1) Student Password Retrieval Completed 08/02/2022 10:26am

Guardian Name: TEST MCTESTERSON Guardian Address: 1407 GRAYMALKIN LANE SALEM CENTER, NY 10560

Submit Student Password Retrieval

Previous Step Next Step

The date says 08/02/22

Click Previous Step

## New Password Information

- Your student's name, login, and password will be visible on the displayed form; When finished looking at your student's login information, click **Complete Student Password Retrieval**

**Student Password Retrieval**

SVEN (PROSPER HS)

**Step 1. Student Password Retrieval (Required)** Completed 08/02/2022 10:26am

Print View Full Screen

**1. Student Password Retrieval** Completed 08/02/2022 10:26am

**2. Complete Student Password Retrieval**

Previous Step Next Step Close and Finish Later

**PROSPER INDEPENDENT SCHOOL DISTRICT**

**Student Access Password**

Hello parents and guardians,

Below is the Skyward Student Access login and password information for  
SVEN MCTESTERSON 00000001

Login: mctestersonsve000

Password: !<3Tech!

Click **Complete Student Password Retrieval** when you are done looking at your student's login information

- Repeat for additional students, if necessary
- Please provide the new password to your student(s); Verify by asking your student to log in to the Prosper ISD portal (<https://portal.prosper-isd.net>) with their new information

Thank you for helping your student log in! 😊